

International Experience Canada
@IH Vancouver

The Languages Canada Recognized Organization (RO) Consortium (LC Consortium) is an integral part of the Government of Canada's International Experience Canada (IEC) program. It facilitates international work and travel experiences for young Canadians and foreign nationals. International House Vancouver (IHV) is one of seven accredited language schools of the LC Consortium that offers this unique program.

DEFINITIONS

LC Consortium: The Languages Canada Recognized Organization Consortium is a group of seven accredited language schools offering a range of English and French language study programs to eligible youth through the IEC.

Program: Any and all courses of study offered by LC Consortium members, including English or French language study opportunities, employment support, and placement services that they offer as part of a package for eligible IEC youth.

Applicant: Any youth interested in or in applying to participate in a program offered by any LC Consortium member.

Participant: Any youth who purchased a program from an LC Consortium member and received his/her Confirmation Letter.

Agreement: A contract between the participant and LC Consortium member.

Fees: All program fees offered by LC Consortium members are listed in Canadian Dollars. All programs include the following fees:

- A one-time registration fee: \$1,000.00
- A program fee: 7,500.00

Confirmation Letter: A letter provided by LC Consortium members to Participants upon payment of fees, which Participants then use to apply for their work permit, confirming you are using the services of a Recognized Organization.

DESCRIPTION OF SERVICES

The LC Consortium offers access to the IEC **Working Holiday** (work and travel) permit.

IHV offers a unique package that includes the following:

- A minimum of 12 weeks of intensive English language study.
- A range of employment preparation and placement supports will help to prepare you for success in a Canadian workplace. These services range from CV writing and interview coaching to job fairs and pre-screened work placements.
- Optional add-on services include providing accommodation (e.g. homestay placement), social and cultural excursions, transportation, and tours to Canadian postsecondary institutions.

ELIGIBILITY CRITERIA

Here are the general eligibility criteria for participation in the IEC. You must meet all required criteria to obtain a work permit. For more detailed information, consult the [IEC website](#).

- You are between 18 and 35 years old.
- Your country or territory of citizenship has a Youth Mobility Agreement (YMA) with Canada – [check here](#).
- You may not bring any dependent family members to Canada with you.
- You can provide proof of a minimum of CAD\$2,500 to cover your expenses in Canada.
- You have proof of health insurance for the duration of your stay in Canada.
- You must not be inadmissible to Canada.
- You have a round-trip ticket or proof of sufficient funds to cover your departure from Canada at the end of your authorized stay.
- You have paid the program and registration fees to IHV.

Language Study:

IHV offers a 12-week English language study in addition to employment preparation and placement support. You are only eligible for nomination through the LC Consortium if you are committed to 12 weeks of language study in Canada. If you do not wish to study English in IHV, Canada, the LC Consortium is not the RO for you.

HOW TO APPLY

1. Ensure you meet the IEC [Eligibility Criteria](#).
2. Follow the IHV [application process](#).
3. Once the application process has been completed including payment of fees, IHV will issue your Confirmation Letter.
4. Use the Confirmation Letter to start your work permit application on the IEC website, as per the [IEC application process](#).
5. After you have successfully completed the work permit application, including payment of fees to IEC, you will receive a Port of Entry letter which you will bring with you to Canada.

TERMS AND CONDITIONS

An Agreement between IHV and you begins when IHV has received a completed and signed online Application Form, has received payment of all necessary registration and program fees, and the Participant has been issued a Confirmation Letter by the LC Consortium member. LC Consortium members reserve the right to refuse any applicant who does not meet the program eligibility requirements.

The agreement will end upon fulfilling the terms of services outlined in the specific agreement, as per the Program purchased by you, or as otherwise terminated per the provisions of these Terms and Conditions.

By purchasing any package offered by IHV, you affirm that it meets the International Experience Canada Eligibility Criteria and accepts the following program Terms and Conditions, as well as the below Use of Personal Information and Cancellation and Refund policies.

- Participants are responsible for completing all steps in their International Experience Canada work permit application process, including providing all required documentation. Participants must meet all eligibility criteria and visa conditions.
- Obtaining a valid Canada work permit is the responsibility of the participant. The LC Consortium is not responsible for delays in visa processing, nor for a participant's failure to submit a complete and correct IEC application.
- Participants are responsible for all travel expenses to get to their destination in Canada, unless otherwise specified in the Program purchased. All travels before, during, and after the program are at the participant's own risk and expense. The LC Consortium is not liable or responsible for the participant's health and safety and loss or damage to property. The participant must ensure that they are fit and qualified to travel.
- Gross misconduct, dangerous or offensive behaviour, involvement in illegal activity, or failure to perform duties as requested may result in the participant's expulsion from the program.
- The LC Consortium is not responsible for or deemed to be in default by reason of delays in or failure of performance of this agreement due to causes beyond its reasonable control and not being limited to civil war, war between nations, insurrections, strikes, riots, fires, floods, explosions, earthquakes, serious accidents, any act of government, governmental priorities, allocations, regulations, or orders affecting materials or facilities, acts of God or the public enemy, failure of transportation, epidemics, quarantine restrictions, or labour trouble-causing cessation, slowdown or interruption of work and failure of suppliers and sub-contractors to furnish labour or materials within their contractual delivery times.
- The participant must follow IEC guidelines for the work permit activation process. The LC Consortium is not responsible for work permit activation issues nor for any mistakes made on the work permit once issued by the Canada Border Services Agency (CBSA) officers at the Port of Entry. It is the responsibility of the participant to provide all the correct documentation and verify that the information on the work permit is correct. **Work Permit Validity Period:** For RO participations from YMA countries and territories, the work permit validity period for ROs is **the same as the negotiated YMA limits**.
- Repeat Participation under RO Status: IEC participants who use a Recognized Organization for support before and during their stay in Canada are eligible for two more lifetime participation in the IEC. The second-lifetime participation granted via ROs can be in the same category or a different category. RO participations are in addition to the YMA country-specific participation but note that the two lifetime RO opportunities are inclusive of previous participations with **all** ROs. For more information about repeat participation, see the [IEC website](#).
- The participant must affirm that all information in their application form is true and correct and that any false information may result in the cancellation of their program with no refund.

USE OF PERSONAL INFORMATION

By submitting an application, you are providing express consent for Languages Canada and its Consortium institution to use your personal information for the following purposes:

1. Personal information in your application, including, but not limited to, your date of birth, nationality, address, resume, and passport identification page, is used solely for determining program and work permit eligibility. This information will not be shared with or sold to any third party.
2. Macro-level participant information, including, but not limited to, gender, age, nationality, province travelled to, duration of stay in Canada, program type, and type of work, may be shared with the government of Canada for research and statistical purposes in accordance with the IEC program.
3. In order to support the participant, personal information may be shared with LC Consortium partners in Canada in order to arrange your accommodation, health insurance, or other in-country support services.

CANCELLATION AND REFUND POLICY

- Payment of Registration Fee and Program Fee to the LC Consortium institution is required at the time of purchasing a Program. The LC Consortium member will not issue a Confirmation Letter until all fees have been paid.
- There are fees required to apply to the IEC program itself. These are in addition to LC Consortium package prices. See 'Pay Your Fees' on the [IEC's How To Apply](#) website for more details.
- Participants understand that all packages offered by LC Consortium members include a minimum of 12 weeks of English or French language study in Canada and commit to undertaking language study in accordance with the Program purchased. If a participant fails to start, attend, or complete the English/French language study portion of the Program at no fault of the LC Consortium member, no refund will be issued in accordance with the Cancellation and Refund Policy.
- If an applicant wishes to change travel dates, they must inform the LC Consortium member of this change by email as soon as possible. The institution will attempt to accommodate the change and will confirm the change to the applicant in writing. Changes may be subject to fees.
- In the event that the LC Consortium member is forced to withdraw or cancel a program, a similar program will be offered to the participant. In the event that the replacement program is unsuitable, the LC Consortium member will refund 100% of the fees paid by the applicant, minus any costs incurred. The replacement program may not be the same price as the original program.
- The Registration Fee is 100% non-refundable, including visa refusal cases.
- If the participant wishes to cancel their program at any point before or during their stay in Canada for reasons including serious personal illness or death of an immediate family member, official documentation will be required before a refund of the Program fee is provided to the participant.
 - Before the date the program begins, the participant is eligible for a 100% refund of the Program fee on compassionate grounds.
 - After the program begins, the participant is eligible for a refund equal to the remaining amount. For instance, if the program is 30% complete, the participant is eligible for a refund of 50% of the Program fee. After the language portion of the program is complete, the participant is not eligible for a refund.

Note:

A letter of credit may be provided to the participant, which will allow them to resume their English or French language program at a future time, depending on the conditions and dates of the participant's work permit.

- Program fees may be partially eligible for refunds in case of participant cancellation. See the table below for more information. Note that in order to receive a refund due to visa refusal, a copy of the Canada immigration refusal letter must accompany all program cancellation requests.

Time of Cancellation	Program Fee Refund Status
Program is cancelled by IRCC due to pandemic or other cause	100% refund of the program fee
Within seven days of completing application to IEC through LC Consortium member	100% refund of the program fee
More than seven days after completing application to IEC through LC Consortium member but less than 30 days before program start date	90% refund of the program fee
Less than 30 days before program start date	70% refund of the program fee
Visa application refused by IRCC	100% refund of program fee
After program start date, before 10% of instructional hours completed	70% refund of the program fee
After program start date, when between 10% and 30% of instructional hours completed	50% refund of the program fee
After program start date, when more than 30% of instructional hours completed	No refund of the program fee

FAQ

For commonly asked questions on the IEC program, please see the [IEC FAQ](#).