

International House Vancouver
Name of Institution

03987
Institution Number

Statement of Student Rights
Name of Policy

May 5, 2025
Effective Date

May 1, 2025
Revision Date

International House Vancouver is certified by the [Private Training Institutions Regulatory Unit](#) (PTIRU) of the British Columbia Ministry of Post-Secondary Education and Future Skills. Before you enroll at a certified private training institution, it is important to understand your rights and responsibilities.

You have the right to be treated fairly and respectfully by the institution.

You have the right to a student enrollment contract that includes the following information:

- The amount of tuition and any additional fees for your program.
- Refund policy.
- If your program includes a work experience component, the requirements to participate in the work experience, and the geographic area where it will be provided.
- Whether the program was approved by PTIRU or does not require approval.

Ensure that you thoroughly read the contract before signing it. The institution must provide you with a signed copy.

You have the right to access the institution's dispute resolution process and to be protected against retaliation for making a complaint.

You have the right to make a claim to PTIRU for a tuition refund if:

- Your institution ceased to hold a certificate before you completed an approved program.
- You were misled about a significant aspect of your approved program.

Claims must be filed within one year of completing, being dismissed, or withdrawing from your program.

For more information about the PTIRU and how to be an informed student, go to:

<https://www.privatetraininginstitutions.gov.bc.ca/students/be-an-informed-student>